

## Introduction to Referral to Treatment Course Outline

### 1/2-day Classroom / 1.5 hours e-Learning

#### Overview

This course is designed for staff who need to have an overview of the principles of RTT, an understanding of the target, terminology, and the impact of inaccurate data. This course includes interactive quizzes and assessment.

#### Who should attend?

All support staff and managers who are involved in patient care but are not directly responsible for the recording of patient pathways.

#### Prerequisites

None. Some understanding of the NHS and patient pathways would be an advantage.

#### Objectives

Delegates will gain the following skills and competencies:

- Understand the Referral to Treatment waiting times target
- Be familiar with patient pathways and RTT measurement
- Identify when RTT clocks should apply
- Recognise RTT status codes, clock starts and stops
- Appreciate the data quality issues and importance of accurate information

#### Quizzes and Assessment

The course includes interactive quizzes to consolidate learning and a final assessment to provide reassurance that your staff have achieved the required level of competence.

#### Further training

- Referrals & 18 Weeks RTT
- Clock Starts and Stops - Outpatients
- Clock Starts and Stops – Inpatient Waiting List

#### Specific requirements

We understand that you may have specific requirements such as:

- Delivery of the course to a specific audience
- Tailoring of the course content
- Delivery of the course at a particular location
- Analysis of the training needs of your staff

#### Course content

- Introduction
- RTT Measurement
- Clock Starts
- Clock Continues
- Clock stops
- Non RTT activity
- RTT Status Codes
- Access Policy & Data Quality

For further information please contact the Ideal team on 01483 453508

