

RTT Measurement Clock Starts and Stops – Outpatients Course Outline

1 day Classroom / 2 hours e-Learning

Overview

This course is designed for staff who need to understand the principles of RTT, pathway management and the application of National guidance and clock rules. Covering RTT measurement, new clock starts, stops for treatment and for non-treatment, whether an RTT clock should apply and the impact of inaccurate data. This course includes case studies, interactive quizzes and assessment.

Who should attend?

All staff working in outpatients who are involved in the management of patients, booking and outcoming appointments, and are directly responsible for the recording of patient pathways.

Prerequisites

Knowledge of the NHS and patient pathways.

Objectives

Delegates will gain the following skills and competencies:

- Understand the Referral to Treatment waiting times target
- Confident in the recording of patient pathways and RTT measurement
- Ability to identify when RTT clock starts and stops should apply
- Correct application of RTT status codes
- Management of active monitoring, DNAs and treatment plans
- Appreciate data quality issues and the importance of accurate information

Quizzes and Assessment

The course includes interactive quizzes to consolidate learning and a final assessment to provide reassurance that your staff have achieved the required level of competence.

Further training

- Referral Management & RTT Waiting Times
- Clock Starts and Stops – Inpatients

Specific requirements

We understand that you may have specific requirements such as:

- Delivery of the course to a specific audience
- Tailoring of the course content
- Delivery of the course at a particular location
- Analysis of the training needs of your staff

Course content

- Introduction
- RTT Measurement
- New Clock Starts on existing pathways
- Clock Continues
- Clock Stops for Treatment
- Clock Stops for Non-treatment
- Inter-provider Transfers
- Clock Stop FAQs
- Non RTT activity
- RTT Status Codes
- Access Policy & Data Quality

For further information please contact the Ideal team on 01483 4535

