

RTT Training & SOP Review

Are you confident your staff understand RTT rules and their application?

Do your SOPs comprehensively cover your RTT data requirements?

Issues:

Trusts often rely on validation to correct pathway data and comply with RTT reporting each month. The implementation of new systems can compound data quality issues with staff having to adopt new processes, and often developing workarounds faced with unfamiliar procedures or gaps in their knowledge. SOPs often don't reflect data requirements within the processes described, leading to inaccuracies affecting the quality of data and, ultimately, patient care.

Solution:

Ideal provides training and SOP development to ensure staff are both competent and confident in RTT data capture. Our RTT training has topical modules and specialty specific content to ensure it is relevant, and can be tailored to include local system processes, policies and RTT codes. Available as e-Learning packages, or for delivery in a classroom or at the desk-side, we develop bespoke training programmes. We refine SOPs to ensure processes are effectively defined and RTT is inherent.

Ideal has provided expertise to over 150 Trusts to support health system implementations since 2003. We have expert experience in RTT measurement and the application of national rules in all the major PAS and EPR systems. We offer a combined approach to tackling data quality and provide sustainable solutions for trusts.



BENEFITS:

- ▶ Integrates system, process and RTT knowledge
- ▶ Improved reporting compliance
- ▶ Core Training modules
- ▶ Tailored to Trust requirements
- ▶ Revised SOPs to embed correct processes

Our Other RTT Services:

As well as RTT Training & SOPs, Ideal offer other services which can be used to complement each other as a wider programme of work;

An Ideal RTT Health Check is a cost-effective way of identifying any issues within your PTL which may prevent it from being used as an effective management tool. We can perform an analysis of your PTL data and highlight cohorts of patient pathways which need attention. Some of the categories identified will be recommended for further investigation and removal, allowing the trust to target their validation resources and get direct results.

If you are looking to address your data quality at source, our Root Cause Analysis service provides a comprehensive assessment of your PTL issues. We conduct a thorough audit, working closely with key trust staff to identify problems with processes or systems affecting your data. We present our findings with recommendations and develop an action plan to provide effective, sustainable solution.

If you need help with the validation of your PTL data Ideal can provide you with an experienced Validation team. All our teams follow a strict methodology, working in partnership with the trust to assure any pathway data corrections made at source. Having worked with all the major vendors and EPR providers we provide resources with in-depth, system specific knowledge.

PATHWAY PLUS SOLUTION

Ideal's Pathway Plus is a server based product which provides a secure, scalable and fully auditable source for all data validation required for 18 week RTT.

The predefined views within Pathway Plus enable the allocation of work to multiple validation clerks, allowing them to work concurrently on a record set. Standard reports include performance monitoring, audit and outcome analysis.



RTT Training Courses

▶ Introduction to Referral to Treatment

½ day classroom and
1.5 hours e-learning

▶ Referral Management and RTT Waiting Times

½ day classroom and
2 hours e-learning

▶ RTT Measurement Clock Starts and Stops – Inpatients

1 day classroom and
2 hours e-learning

▶ RTT Measurement Clock Starts and Stops – Outpatients

1 day classroom and
2 hours e-learning